

Educating, preparing, and empowering teen mothers and children

## Innovators in Two Generation Success

FY 2017 Annual Report July 1, 2016-June 30, 2017





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Florence Crittenton Services of Colorado is committed to educating, preparing, and empowering teen mothers and their children to become productive members of the community. Using a comprehensive and evidence-based approach, Florence Crittenton Services offers a spectrum of wraparound services to the entire teen family, including education, health/wellness services, career guidance, and parenting training through Florence Crittenton High School, the Early Childhood Education Center, and the Student and Family Support Program. Florence Crittenton Services has forged a unique publice-private partnership with Denver Public Schools (DPS) for over 33 years.

#### Overview

#### Who We Serve: Three Year Average

- 226 pregnant and parenting girls (ages 14-21)
- 196 infants and toddlers (ages 6 weeks to Pre-K)
- 23 young fathers and 179 extended family members who influence the success of teen moms and their children

#### **Demographics**

The teen mothers on the Florence Crittenton Campus are:

- 75% Hispanic
- 7% African American
- 7% Caucasian
- 2% Asian American
- 7% Multi-racial
- 2% Native American
- 94% qualify for free and reduced meals
- 15% are food-insecure
- 40% lack stable housing

#### **Other Facts**

A large percentage of teen mothers on the Florence Crittenton Campus come from at-risk backgrounds that present difficult challenges, such as physical and sexual abuse, drugs and alcohol, gang pressure, immigration issues, psychological distress, and poverty.

Florence Crittenton Services' two-generation approach, combining education with child care, counseling support, life skills, and parenting training, developmental and mental health counseling, and much more, helps these vulnerable teen families create multigenerational cycles of success.

Florence Crittenton Services
96 South Zuni Street, Denver, CO 80223-1208
720.423.8900 | www.flocritco.org | info@flocritco.org

# Message From the CEO and Chair of the Board of Directors

Dear Innovators in Two-Generation Success.

As we look back on the 2016-17 fiscal year (July 1, 2016-June 30, 2017), we are excited to share our successes with you from our second full year on the new Florence Crittenton Campus! This year we welcomed Michelle Wright, our new principal, to Florence Crittenton High School. Michelle immediately fit into the culture of our campus; she understands our two-generation approach and the services we provide to both mother and child. Michelle recognizes the need for our young moms to have strong academic backgrounds to succeed once they graduate and her commitment to our



Diane Kane, Rosemary Rodriguez, and Suzanne Banning

public-private partnership with Denver Public Schools is a key component of our success as an organization. In May 2017, we celebrated the graduation of 35 remarkable women, once again more than doubling the national graduation rate for teen mothers.

Our two-generation approach emphasizes the importance of serving teen families as a unit, mother learning along with child. The Early Childhood Education Center continues to support the youngest members of our teen families. In 2016, Florence Crittenton began a new partnership with Parents as Teachers (PAT), a well-known parent education and family support program. As part of the program, parent educators share age-appropriate child development information with parents through home visits. PAT helps our young moms remain connected to the Florence Crittenton campus even when they are on maternity leave and helps foster strong parenting skills. We are excited to continue this program into the future and watch moms and their children grow!

The 2016-17 school year also saw the introduction of the unique Growth Assessment Framework to our Student and Family Support Program (SFSP). The Framework helps us measure young moms' progress as they develop skills and advance through four stages of development. Through a partnership with Applt Ventures, a Denver-based custom software development company, we created a mobile-optimized web application to automate collection and analysis of program data. This crucial element of our evaluation allows us to better understand our work and supports our commitment to constant improvement and innovation.

As we move forward, we continue to seek partners who will help us strengthen our successful model. We are so grateful for both our public and private partnerships and thank our community of supporters, both individuals and institutions, for believing in our young moms and children as they grow into strong individuals and community members.

Suzanne Banning

Diane Kane, MD

## Florence Crittenton High School

Operated in partnership with Denver Public Schools for 33 years, Florence Crittenton High School is the largest and most comprehensive provider of academic and support services to pregnant and parenting teen mothers in Colorado. As an Intensive Pathways School, we provide intensive academic and wrap-around services to students at the highest risk of dropping out. Our educational program meets both the Denver Public Schools and Common Core standards, while offering a continuum of health and social services to help our students be good parents while staying in school and succeeding academically. During the 2016-2017 school year, the high school served 226 students.





87%

of eligible seniors graduated from Florence Crittenton High School, more than double the national graduation rate for teen mothers who give birth before the age of 18. 91%

of graduating seniors had post-secondary plans. These plans include attending local community and technical colleges, as well as working full-time in various fields.







## Early Childhood Education Center

The Early Childhood Education Center (ECEC) is Florence Crittenton Services' on-site, licensed, Colorado Shines-rated early learning center that addresses the education and care needs of our teen mothers' children. Composed of age-appropriate classrooms, the ECEC provides social, emotional, cognitive, and physical development services for infants, toddlers, and preschoolers ages 6 weeks through Pre-K. The ECEC expansion increased the number of slots from 68 to 110 and allowed us to serve children over the age of 3 through Pre-K, which helps us assure they are kindergarten-ready. Utilizing evidence-based curricula and state-of-the-art progress measurement tools, the ECEC offers quality, effective early childhood education to some of the most vulnerable young children in our community.

This year, the ECEC celebrated its fourth annual ECEC Graduation. The children of graduating young mothers donned purple caps and gowns and received graduation certificates to further the celebratory spirit that permeates the campus during graduation season.







### Early Childhood Education Center by the Numbers

- Served 196 children ages 6 weeks to Pre-K
- Maintained a three-star rating, helping to pilot the new Qualistar Colorado Shines rating system
- 79% of children who attended the ECEC demonstrated growth in nine key development dimensions.
- 100% of children were screened for developmental expectations
- 100% of children were current on age appropriate immunizations and well-child checks
- 57 teen moms whose children attended the ECE participated in the Raising a Reader program

## Student Family and Support Services

Florence Crittenton Services teen moms face many extra challenges in their efforts to become self-sufficient and graduate from high school. Most are living in poverty and a significant percentage have experienced homelessness, domestic violence, abuse or other traumatic events. Many do not have any family support. For these young women, the thought of dropping out and giving up can quickly gain traction. The individualized, wrap-around services offered to students by Florence Crittenton Services to help them manage these challenges are critical. Our dedicated Student and Family Support Program (SFSP) team helps students learn coping skills, maternal and child health, parenting and benefit-system navigation to help them overcome family and community barriers to their success.





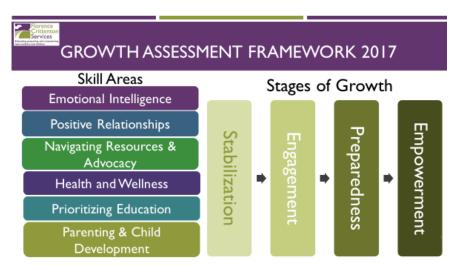
#### A Glance Into Student and Family Support Program

- 91% of pregnant students delivered full-term, healthy birth-weight babies—nationally, only 14.5% of women under 20 deliver full-term healthy birth-weight babies.
- 121 students participated in the Teen Parenting course, and 66% of those students increased their pre- to post-test scores by 30 points or more.
- 93% of homebound students remained connected to school and completed their coursework while on maternity leave, and 62 girls received homebound services.
- 100% of our students received coaching and counseling through regular one-on-one sessions with SFSP social-emotional family advocates. 100% of students accessed assistance with issues, including help with peer or family relationships, referrals for accessing community resources, legal support, health care and child care, and other key basic needs.
- 84 family engagement activities were offered to teen mothers, their children, and extended families. Activities included a Back to School Block Party, Holiday Party, Mother's and Father's Day parties, healthy cooking classes, self-defense, and other activities designed to promote life skills development and social-emotional growth.

### Innovations: Framework and AppIt

Florence Crittenton Services is thrilled to partner with Applt Ventures, a Denver-based custom software development company, to create an innovative system to measure outcomes for our young moms and children. Applt Ventures granted FloCrit \$50,000 in services to begin development of a mobile-optimized web app that will help us automate collection and analysis of Flo Crit program data. Flo Crit's Student and Family Support Program (SFSP) staff began using the app in the 2016-2017 school year. The app is an important step in a multi-year process undertaken by Florence Crittenton Services to strengthen its outcomes measurement.

The new app will help SFSP staff track services provided to teen mothers and assess their progress through the stages in the Growth Assessment Framework, pictured below. The Framework provides the foundation for measuring outcomes for teen mothers. Flo Crit's SFSP staff, through decades of experience working with teen mothers, identified six skill areas critical to our young moms' success. The skill areas (emotional intelligence, positive relationships, navigating resources, health and wellness, prioritizing education, and parenting) are the focus of every service and activity provided by the SFSP. As teen mothers participate in Flo Crit's programs over time, they move through four stages of growth in which these skills are strengthened: I) Stabilization, in which a young mom finds safety, builds trust,



and meets her and her child's basic needs; 2) Engagement, in which she begins building parenting skills, attending school more regularly, and engaging with peers and staff; 3) Preparedness, in which she begins exploring career readiness options, enriching her ability to foster optimal development in her child, and honing her resource navigation abilities; and 4) Empowerment, in which she has acts as a mentor for other teen moms, a leader in her family, and successfully embarks on her chosen post-secondary journey.

Flo Crit's new app will help SFSP staff identify risk factors for each teen mom and alert staff in time to prevent teen families from experiencing child abuse, domestic violence, health or economic crises, and high school dropout. Desta Taye-Channell, SFSP Director, remarks, "Our whole team is so excited to start using the new app! This is going to really help us customize our services to the needs of each young mom. It's going to boost our efficiency, and help us measure our young moms' progress over time." Suzanne Banning, President and CEO of Florence Crittenton Services, concludes, "Flo Crit has been thrilled to partner with Applt Ventures on this project. This app is a perfect example of how community partnerships foster innovation in the human services sector. We look forward to piloting the app this year, and hopefully sharing it with other teen parent providers in the future!"

# Innovations: Laptops Bridge Digital Divide and Homework Gap



Colleen Abdoulah

On February 10, 2017, every Florence Crittenton Services teen mother enrolled in school received a refurbished laptop and access to the internet at home. These technology tools were underwritten by a generous donation from Colleen Abdoulah, past Chair/President of WOW! Internet, Cable and Phone. Florence Crittenton Services partnered with two nonprofits: PCs for People for the laptops, and Mobile Beacon for the internet hot spots.

Julie Seltz, Executive Director of PC for People, stated, "By distributing computers and internet access to the young mothers at Florence Crittenton Services,

we are closing the Digital Divide of their more affluent peers, and providing tools for the young women to complete their assignments at home and become productive members of the community."

For students who live in poverty, their ability to succeed in their education is impaired by two technology issues. The Digital Divide is the gap between those who are connected to high-speed Internet at home and those who are not resulting from a complex mix of digital literacy issues regarding a perceived lack of relevance of the Internet, fear, and a lack of understanding about its value or usefulness. Other barriers include the cost of having a home computer and Internet service. The Homework Gap is the disparity in school children's access to the modern web outside of school.

- 60% of students use their smart phone to access the Internet, but nearly 80% of Hispanic students who don't have regular access to a computer at home use their smart phones to access the Internet.
- Hispanics and African-Americans are mostly likely to use a smart phone to complete a homework assignment.
- 50% of all students are unable to complete a homework assignment because they don't have access to the Internet or a computer.
- 42% of students feel they receive a lower grade on an assignment because they don't have access to the Internet.



The teen mothers, children, and family members served by Florence Crittenton Services are part of the groups disadvantaged by the Homework Gap and the Digital Divide:

- 92% self-identified as youth of color, 82% Hispanic
- 91% qualify for free and reduced meals, 52% are food insecure, 58% lack stable housing
- 73% of young moms have one or two parents who did not graduate high school, and 55% are the children of teen mothers.

This technology initiative will have a lasting and positive impact on our teen mothers. Ariana, Class of 2017, shared, "Having my own computer helps a lot. I can't go places all the time with my daughter, so libraries and computer labs aren't very accessible." This was Ariana's first computer. She used it to apply for colleges and to complete homework assignments. Thank you again to our generous partners: Colleen Abdoulah, PCs For People, and Mobile Beacon.

### Advances in Public Policy Initiatives

Florence Crittenton Services has an active Public Policy Committee that participates in and directs advocacy work to promote our mission to educate, prepare, and empower teen mothers and their children. The Committee, with our lobbyist and board member, Cindy Sovine, works during each General Assembly session to identify and engage in legislation that will have a lasting impact on our Florence Crittenton moms and their families. Our priorities are legislation and regulatory policies that assist teen families in moving out of poverty toward self-sufficiency, including improving access to education, mental and physical health care services, and child care services.



Cindy Sovine, first last name, Brenda Delgado, and Suzanne Banning

During the 2017 session, Florence Crittenton Services actively supported the Child Care Expenses Income Tax Credit Extension, HB17-1002. This bill extended the existing tax credit for child care expenses for families earning a gross annual income of \$25,000 or less. Florence Crittenton Services supported the bill with testimony from our President and CEO, Suzanne Banning, and our alumna, Brenda Delgado, who also worked at the Florence Crittenton Services' Early Childhood Education Center. Brenda is employed full-time, attends Community College of Denver part-time, and is a full-time parent to her bright 5-year-old daughter, Marie Grace. For Brenda, and many other Florence Crittenton moms,

the tax credit "has been very important in helping me to keep Marie Grace in school over the summer, buying her clothes, supplies, and much more."

The bill passed both the House and the Senate with overwhelming bipartisan support, and was signed into law by Governor Hickenlooper on June 2, 2017. Thank you again to everyone who participated in the process and supported the bill. We are grateful for your partnership in support of our efforts to create cycles of success for teen families.

### **Financial Statement**

### Florence Crittenton Services Positively Impacted:

226

Pregnant and Parenting Infants and

196

**Toddlers** 

**Fathers** 

35

Seniors

Young Graduating

**Extended** 

**Family Members** 

**Teen Mothers** 

**Florence Crittenton High School** 

91%

of graduating seniors had post-secondary plans

**87**%

of eligible seniors completed high school more than double the national rate of 38% for girls who became mothers at ≤ 18

**Early Childhood Education Center** 

**79**%

showed growth in all development dimensions



The Early Childhood **Education Center** maintained it's three-star **Colorado Shines raiting** 

**Student & Family Support Programs** 

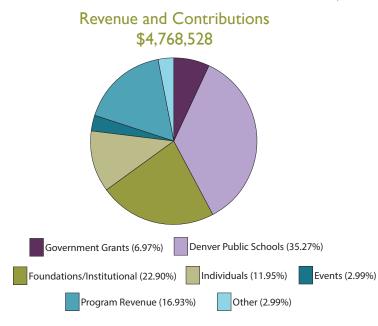
91%

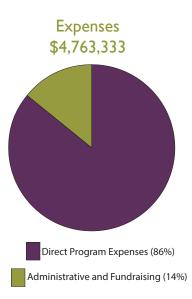
of pregnant students delivered full-term, healthy birth-weight infants

93%

of homebound students remained connected to school and completed their coursework while on maternity leave

### **Financial Report FY17**





# Dorotha Hogue Endowment Fund and Florence Crittenton Services 125 Legacy Circle

Florence Crittenton Services is thrilled to announce the launch of the Dorotha Hogue Endowment Fund and Florence Crittenton Services 125 Legacy Circle. Development staff recently completed a nine-month endowment workshop with Rose Community Foundation where the Endowment Fund will be held. Thanks to the generosity of Joanne Posner Mayer, Lynda McNeive, Rebecca Alexander, and Dr. Alethia ("Lee") E. Morgan, we exceeded our initial funding goal of \$15,000 and received a \$10,000 match from Rose Community Foundation.



Dorotha Hogue

Dorotha Hogue, the new Endowment Fund's namesake, pioneered the existing Florence Crittenton Services program model in 1984, and was the first Denver Public School teacher at Florence Crittenton. Her work to transition the organization from a residential home for unwed, pregnant women to our current comprehensive program model serving teen moms and their children is one example of our ability to stay relevant as an organization and meet the most crucial needs of women and children. As we look forward to celebrating our milestone 125th anniversary in 2018, we are also looking to the next 125 years. The Endowment Fund honors our history and commitment to serving our community. It will also provide the financial security to ensure we are around for years to come.

Make a current or planned gift to the Dorotha Hogue Endowment Fund and become a part of the Florence Crittenton 125 Legacy Circle today. Examples of planned gifts include designating Florence Crittenton Services as the beneficiary of a retirement account, life insurance policy, or will and estate plans, and establishing a life-income gift with us. For more information, please contact Lynn Bolinske Dolven, Director of Development, at 720.423.8908 or Idolven@flocritco.org.





## Foundations and Corporations

### Platinum (\$20,000+)

Anschutz Foundation
Buell Foundation
Caring for Colorado Foundation
Colorado Department of Human
Services

The Colorado Health Foundation
The Denver Foundation
Helen M. McLoraine Parent Pathways
Endowment Fund

The Jay and Rose Phillips Family
Foundation of Colorado
The LARRK Foundation
The Nord Family Foundation
PB & K Family Foundation
Paul M.Angell Foundation
Rose Community Foundation
Sam S. Bloom Foundation
Sprout Foundation

The Walton Family Foundation, Inc.

#### Gold (\$19,999-\$10,000)

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A.V. Hunter Trust, Inc. Baker &
Hostetler LLP
Bank of America
Bank of the West
Beveridge Family Foundation
The Butler Family Fund
Colorado Rockies Charity Fund
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White Foundation
Keller Williams
Mel Wolf Foundation
The Melvin & Elaine Wolf Foundation

The Phyllis M. Coors Foundation RockJensen Foundation Roots & Branches Foundation Rose Medical Center

Virginia W. Hill Foundation

The Women's Foundation of Colorado

#### Silver (\$9,999-\$5,000)

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Benevity Community Impact Fund
Boettcher Foundation
The Charles Schwab Corporation
The Chill Foundation
Citywide Banks
Delta Dental
Ehrhardt Keefe Steiner & Hottman
LLLP

Fidelity Charitable Gift Fund
IMA Financial Group, Inc.
The IMA Foundation
J. Empson Irrevocable Trust Rocky
Kaiser Permanente Regional Office
Mabel Y. Hughes Charitable Trust
PCL Construction Enterprises Inc.
The Rite Aid Foundation
Rocky Mountain Active 20-30
Rollie R. Kelley Family Foundation
Fund
Schwab Fund for Charitable Civing

Schwab Fund for Charitable Giving The TJX Foundation, Inc. UMB Bank Colorado, N.A.

### Bronze (\$4,999-\$2,500)

AMEC Foster Wheeler
Anadarko Petroleum Corporation
Anton Collins Mitchell, LLP
Aon Foundation
BabiesNow! Foundation
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Colorado Center for Nursing
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EnCana Oil & Gas (USA) Inc.
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### Copper (\$2,499-\$1,000)

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#### **Special Partners**





## Pathbuilders and Special Gifts

Platinum (\$20,000+)

Colleen M. Abdoulah Michael and Yun Hui Kehoe Debra J. Perry and Jeff Baldwin

Gold (\$19,999-\$10,000)

Nancy and Tony Accetta Elaine and Michael Ackerman Rebecca Alexander and David Starbuck

Anonymous
Jonathan Caswell
Phyllis Coors
Helen and Joe Drexler
Marcella F. Fox
Eileen and Richard Greenberg
Diane and Andrew Kane
Albert and Debbie Rosenthaler

Silver (\$9,999-\$5,000)

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Harriet Moyer Aptekar and
Dr. Donald W. Aptekar
Craig Archibald and Ann Sperling

Ellen Balaguer and Mark Chase The Barton Family Foundation Virginia and Robert Bayless Juan and Cesilie Botello Steve Coffin and

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Reed and Elizabeth Mittelstaedt

John and Michala Markovich

Shaunte and Paul Murphy, Jr.

Kathryn and Tim Ryan

Glen C. Warren and Tami J. Paumier

Mark White





## Pathbuilders and Special Gifts

Copper (\$2,499-\$1,000)

Adrianna Abarca Akasha and Kelly Absher Anonymous Diane and Tom Barrett Elaine and Steve Berman **Jerry Borowick** Kim and Thomas Buck Judy Businga and Steven Gerstenberger Nathan Carlson Rob Carpenter Roger and Jeannie Christensen David R. Cichon Joseph J. Cimenski Sandra L. Chapman Ginia and Kenneth Coors Peter Copeland and Nancy Cohen Andrew and Laura Crain Thomas Dethlefs Katharine and Mark Dickson Sheri R. DiPaglia Gary and Kristin Drexler Jenna K. Espinoza Nancy M. Faunce George and Sally Fosha Kellyan Funk and Daniel J. Funk Greer and John Gardner Andrea and Matt Geerdes Steven Gerstenberger and Judy Businga

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### Dorotha Hogue Endowment Fund

Rebecca Alexander and
David Starbuck
Lynda McNeive and
Lynn Hornbrook
Alethia Morgan and Mark Fall
Joanne Posner-Mayer





Monica Abrahams

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Adrienne Alayne Herrera

David Herron Jill Hess Caleb Hester Shani K. Hilliard

Sandra and Jon Hittman David and Leslie Hock

Janice Hodge
Pat and Peter Hoeft
Ann Hoffman
Dorotha Hogue
Lisa Holenko

Elsa Holguin and Ed Lucero Nancy and Jeff Holliday

Gretchen Hollrah and Jason Longsdorf

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### Special Events: Cycles of Success Breakfast

In 2017, the annual Cycles of Success event got a new look as a networking breakfast and open house on the Florence Crittenton Campus. This new format was a wonderful opportunity to show off our amazing new facilities and highlight the programs and services at Florence Crittenton Services. Guests spoke to student representatives at information booths about the Early Childcare Education Center, mental health services, parenting classes, post-secondary education, the Student and Family Support Program, and more. Three students—Stephany, Angie, and Elizabeth—told their powerful stories to guests. Each spoke about the challenges they faced before becoming pregnant, the lifechanging moment they found out they would become mothers, the decision to come to Florence Crittenton Services, and how this organization and school has changed their lives.

Thank you to everyone who attended the Cycles of Success Breakfast. We raised over \$70,000 to support our programs that educate, prepare, and empower teen mothers and their children.





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### Special Events: Cycles of Success Luncheon

Florence Crittenton Services Ninth Annual Cycles of Success Luncheon, our largest annual fundraiser, hosted more than 600 guests at the Seawell Grand Ballroom to hear from three remarkable Florence Crittenton teen mothers—Clarissa, Hawa and Kim—and keynote speaker, Dr. Michele Vaughn. Our three teen mothers explained how Florence Crittenton Services accepted, nurtured, and guided them. "It's amazing to know that everyone who has helped build Flo Crit believes in us," said Kim. "Thank you for the opportunity, because that's all we needed." Dr. Michele Vaughn is the founder and CEO of the Teen & Single Mother Resource Center, Inc. as well as the founder of Lead 2 Inspire Training Institute. She strives to empower single mothers to become positive role models to their children through the power of advanced education. Dr. Vaughn was a college dropout labeled as "just another pregnant teen" who continued on to complete her education, and become a role model to her two sons. At the Luncheon, Dr. Vaughn reminded attendees that "Flo Crit is deconstructing mindsets that say 'I can't' and replacing them with a blue print for a better future. This is more than a luncheon; this is a movement."

Thank you to everyone who attended the Luncheon. The Luncheon raised more than \$150,000 to support our programs that educate, prepare, and empower teen mothers and their children.







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## Holiday GIVING Project

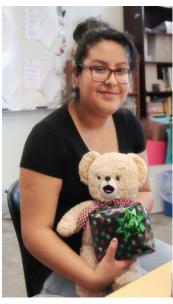
Every holiday season, Florence Crittenton Services gives extra support to our teen mothers and their children for Thanksgiving and the winter holidays. This year, we provided each teen mom with a \$50 gift card for a Thanksgiving meal for herself and her family and a \$100 gift card for extra food support during the winter break from school. During these school breaks, our teen mothers and their children do not recieve the breakfast, lunch, and snack provided at school, and food insecurity is a reality. We also gave holiday gift cards to each teen mom, and gifts of diapers, toys, and clothing for each child. These gifts were made possible by generous contributions of money and in-kind donations from numerous companies and individuals. We wrapped and distributed the gifts with the help of several volunteers, who made the task fun and joyful. Thank you to everyone who helped make the holiday season special for our teen mothers, their children, and their families.











# Holiday GIVING and Suplemental Giving Supporters

Florence Crittenton Services' supplemental giving projects make the year a little brighter and easier for the teen parents we serve and their families. Your generosity means so much. Supplemental projects during the FY2017 include Holiday GIVING, Thanksgiving and Winter Break King Sooper gift cards, laptop distritubtion, and School Supply Drive.



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## In-Kind Donors

In addition to our large fundraising events, in-kind donations throughout the year also help us stock our Baby Bucks and Green Garage stores with clothes, toys, diapers, wipes, school supplies, and other parenting and personal essentials. Thank you to all our in-kind donors who helped to impact the lives of teen mothers and their children.

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Florence Crittenton Services is proud to recognize the board members and staff who have demonstrated an unyielding commitment to empowering struggling teen families to create multi-generational success and become productive members of the community during the 2016-2017 school year.

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### Junior Board

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